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Hello HALO user,

Thank you for your patience and support as we updated our products to use our latest scoring and norms this year.

While most of the work has been completed, we need to take a few additional steps to complete the update. No action is required on your part, but you may notice some changes within your accounts.

On January 10, 2024, Hogan will begin a process to address assessment IDs that are set for outdated norms. Specifically, we will:

- Delete any unused IDs that were generated prior to January 1, 2020.
- Delete any pending assessments set for IDs prior to January 1, 2020.
- Update any unused IDs that were generated after January 1, 2020, to use the new 2023 norms and current HPI and HDS forms.
- Update any pending assessments to the new 2023 norms and current assessment forms for IDs that were generated after January 1, 2020.
- Not delete any IDs with completed assessments; any existing data/reports will remain available to you.
- Implement a policy for rolling ID deletion, where Hogan will delete unused IDs that are older than two years.

This effort will ensure the results you receive from Hogan are supported with our latest industry-leading science, and it will also reduce some of the clutter that may have built up in your accounts over time.

Again, no action is needed on your part. If you wish to assess any participants whose assessment IDs will be affected by these changes, you will be able to generate new IDs.

If you have questions or need support, please get in touch with your Hogan representative.

Please let me know if you have any questions.

Best regards